BOARD OF DIRECTORS

VANTAGE Aging
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ANNUAL REPORT 2020-2021

WHO WE ARE

THANK YOU TO OUR COMMUNITY PARTNERS!

OUR MISSION

Promoting a positive perspective on aging.

OUR VISION

Every older adult has the opportunity to live a healthy life and age with independence, purpose and dignity.

OUR PURPOSE

To promote, provide and/or advocate programs and services that will enhance the quality of life of people as they age.

To assist persons in maintaining productive and self-sufficient lives as they age.

To help people avoid premature or inappropriate institutionalization as they age.

To promote independence of individuals as they age.

To help alleviate the problems of poverty among people as they age

To develop additional services as needed to serve people as they age.

OUR PROGRAMS

Home Wellness Solutions
Workforce Solutions
Meals On Wheels
AmeriCorps Seniors RSVP

Thank you for believing in us and supporting our mission this year. We greatly appreciate all that you do to support the needs of seniors in our community!

SUE NEIL AND THE NEIL FAMILY
In February of 2021, Meals On Wheels' Massillon-based kitchen was named the "Neil Family Kitchen". The dedication honors a generous and everlasting gift donated by Sue Neil and the Neil family. We are forever grateful for the gift they have given to Meals On Wheels and those most in need in our community.

NOM NOM POPCORN AND HARTVILLE MEATSAND SEAFOOD
Throughout the year, Mark Albert and Christi Schreffler-Albert, owners of NomNom Popcorn and Hartville Meals and Seafood, have generously donated to help put smiles on the faces of our senior clients and push our mission forward. This includes popcorn for Meals On Wheels clients, as well as meats and a grill for a raffle fundraiser last September. Thankyou for giving so much back to the community you live and work in everyday!

NATIONAL DIGITAL INCLUSION ALLIANCE
The National Digital Inclusion Alliance is a unified voice for home broadband access, public broadband access, personal devices, and local technology training and support programs. This year, NDIA partnered with Vantage to help bridge the digital divide, providing access to digital devices and technical training to older job seekersthrough the Workforce Solutions program.

To our volunteers, thank you for your unwavering dedication and support during these most challenging times. Your willingness to serve is an inspiring example of the good in our community. Your efforts are a reminder to seniors isolated at home that they are heard and cared for. Thank you for all that you do!

PROGRAM UPDATES

WORKFORCE SOLUTIONS

The Senior Community Service Employment Program provides paid job training to income eligible older adults who are trying to re-enter the workforce. Each year, over 700 adults age 55 and older facing barriers to employment work on a career pathway towards their professional goals.

In 2021, the SCSEP program continued at-home training packets until the State of Ohio advised return to in-person workplaces in July. Job Seekers continued to build skills at their Training Sites towards the goal of obtaining unsubsidized employment.

The digital divide has always disproportionately impacted older, low-income job seekers. Vantage Aging was awarded a grant from Department of Labor through Ohio Department of Aging to implement a demonstration program to shrink this divide. In addition to equipping Job Seekers with computers and internet, Vantage Aging's Digital Navigators coach the Job Seekers through a series of skills-tested training modules. Job Seeker competency in the new skills is evidenced by certifications earned and confidence gained. We look forward to making this program available to an increasing audience in the coming year.

MEALS ON WHEELS OF NORTHEAST OHIO

Summit, Stark, and Wayne Counties. More than meals, MOWNEO helps seniors maintain their independence. We continues to provide a friendly visit and a daily security check. Our volunteers and donors showered us with support and the ability to fulfill our mission. This year, MOWNEO served over 382,000 meals to homebound seniors. Although we continue to face the challenges of the pandemic, we continued services with increased safety measures and community support.

AMERICORPS SENIORS RSVP

During 2021, Vantage's AmeriCorps Seniors Retried and Senior Volunteer Program has seen an increase in volunteer engagement, recruitment, and has formed many new community partnerships. Through the new community partnerships, RSVP has been able to provide seniors with over 120 meaningful and impactful ways to connect, engage, and give back to their communities.

HOME WELLNESS SOLUTIONS

Home Wellness Solutions helps seniors living at home age with dignity and independence. Small, nonmedical supports, such as personal care and light housekeeping, prevent seniors from prematurely leaving home for a facility. Throughout the COVID-19 crisis, we've continued to provide the only free in-home support service in Summit County.

MESSAGE FROM THE CEO

As the pandemic continued throughout 2021, it became apparent that our agency needed to focus on the stabilization of our services, clients and finances to minimize the constant uncertainty that was present in our daily lives. I am proud that our staff embraced this theme of stabilization as they continued to further our mission of "promoting a positive perspective on aging." A few highlights from our year include:

Our Senior Community Service Employment Program provided remote training opportunities to our job seekers until they were able to safely return to their host sites. In addition, we successfully implemented our new Digital Inclusion initiative which provided seniors with the confidence to learn, navigate and leverage technology to enhance connections to their families and the community and minimize feelings of isolation.

Our AmeriCorps Seniors Retired & Senior Volunteer Program cultivated and enhanced partnerships with our volunteer stations and created new volunteer opportunities that could be done remotely without being in direct contact with others.

Our Meals on Wheels Program provided nutritious meals and a safety check to our vulnerable clients and continued to streamline and incorporate agility into its daily operations.

Our Home Wellness Program provided excellent direct personal care and chore services to our clients which allowed them to remain in their homes where they continued to feel safe and comfortable.

All of our programs would not have achieved such success without the dedicated support and expertise of our Finance, IT, HR and Community Engagement teams.

In closing, our agency's significant impact would not have been possible without you – our volunteers, donors, partners and community supporters. Thank you for your unwavering support and helping us to achieve a sense of normalcy and stability during these unprecedented times.
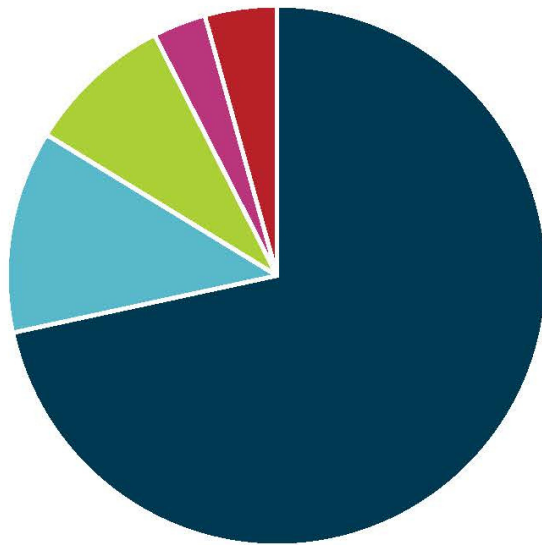
Gratefully,

Ted W. Watko

Ted Watko, CEO at VANTAGE Aging

PS - I invite you to stop by and visit us at our new corporate headquarters located in the AES building in downtown Akron at 388 S. Main St – Suite 325. We would love the opportunity to re-connect with you in-person and share more about the programs that we provide to the senior population in the thirty-eight counties that we serve throughout Ohio.
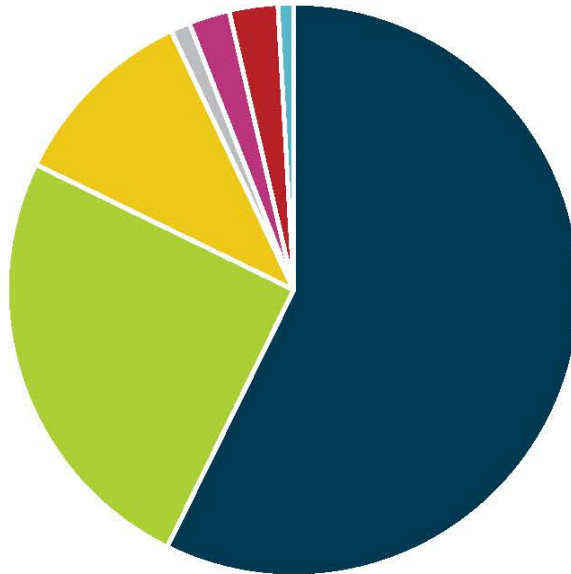
FINANCIAL OVERVIEW

REVENUE

- ■ Grants $9,697,802
- ■ Program Service Fees $1,642,485
- ■ Contributions $1,188,463
- ■ Investment Income $429,982
- ■ Other Income $584,480

Total: $13,135,496

EXPENSES

- ■ Workforce Solutions $7,028,785
- ■ Meals On Wheels $3,058,041
- ■ Management & General $1,320,089
- ■ Encore Staffing Network $135,262
- ■ Home Wellness Solutions $283,434
- ■ RSVP $336,004
- ■ Community Engagement $109,510

Total: $12,271,125

VANTAGE BY THE NUMBERS

VANTAGE | Workforce Solutions

$400 million
Federal workforce investment program

741
Older Ohioans participated in the SCSEP program.

589,111
Hours of career training were completed.

171
Certifications earned by 33 Digital Inclusion learners.

AmeriCorps Seniors
A PROGRAM OF VANTAGE AGING

147
VANTAGE AmeriCorps Seniors serve in 7 Ohio counties.

7,920
Hours of service provided to local Ohio organizations.

MEALS ON WHEELS NORTHEAST OHIO
A PROGRAM OF VANTAGE AGING

2,809
Seniors received home-delivered meals.

265
Volunteers served in Stark and Wayne Counties.

382,304
Meals delivered to the homes of Northeast Ohio seniors.

367
Veterans and 284 spouses of veterans were served.

VANTAGE Home Wellness Solutions

1,323
Hours of deep cleaning provided to the homes of elderly clients.

6,220
Hours of personal care provided to elderly clients living at home.