

Program		Metric	10 2017	11 2017	12 2017
Emp: ODA SCSEP	Emp: ODA SCSEP	Found Work			
Emp: ODA SCSEP	Emp: ODA SCSEP	Assigned work training			
Emp: ODA SCSEP	Emp: ODA SCSEP	Hours of training done			
Emp: ODA SCSEP	Emp: ODA SCSEP	Hours of service to non-profits			
Emp: DOL SCSEP	Emp: DOL SCSEP	Found Work			
Emp: DOL SCSEP	Emp: DOL SCSEP	Assigned work training			
Emp: DOL SCSEP	Emp: DOL SCSEP	Hours of training done			
Emp: DOL SCSEP	Emp: DOL SCSEP	Hours of service to non-profits			
Encore: CLE	Encore: CLE	Hours of service to non-profits			
Encore: CLE	Encore: CLE	# of new Encore participants	1	0	0
Staffing: Akron		Hours of service to non-profits			
Staffing: Akron		# of new Encore participants	0	8	0
Home	Home	Hours of homemaker service	331	185.25	139
Home	Home	# of homemaker clients	42	39	39
Home	Home	Hours of health aide service	857.25	780.75	503.25
Home	Home	# of health aide clients	35	32	30
Home	Home	Hours of cleaning/chore	121	113.5	57
Home	Home	# pf cleaning/chore clients	17	10	10
Home	Home	# of nurse assessments	32	15	19
Home	Home	Hours of case management	32	15	19
Meals on Wheels	Meals on Wheels	# of congregate meals	2,391	1,939	1,916
Meals on Wheels	Meals on Wheels	# of frozen meals delivered	24,213	23,017	22,085
Meals on Wheels	Meals on Wheels	# of home delivered clients	645	627	632
Meals on Wheels	Meals on Wheels	# of hours of APS training	225	187	137
Meals on Wheels	Meals on Wheels	# of Stark State consulting	2	0	0
Meals on Wheels	Meals on Wheels	# of Title V worker hours	470	580	490
RSVP: Total	RSVP: Sum	# of volunteers	302	303	309
RSVP: Total	RSVP: Sum	# of new volunteers	0	1	6
RSVP: Total	RSVP: Med	# of volunteer hours	1,077	1,483	1,936
RSVP: Total	RSVP: Med	# of volunteer stations			
RSVP: Total	total new	average # of hours volunteered per person			
Behavioral Health	Behavioral Health	hours of group therapy	3,392		
Behavioral Health	Behavioral Health	hours of individual counseling	760		
Behavioral Health	Behavioral Health	# of people in brown bag	153		
Out/Vol	Out/Vol	# of outreach events			
Out/Vol	Out/Vol	# of speakers bureau events			
Out/Vol	Out/Vol	# of new non-RSVP volunteers			
Out/Vol	Out/Vol	# of volunteers serving MS (all)			
Out/Vol	Out/Vol	# of hours of service to MS (all)			

New outcomes to consider

Number of individuals engaged with the agency during the year

Number of new active clients

Number of new referral clients

% more followers across all social media

new followers across facebook, linkedin and twitter



1 2018 2 2018 3 2018 4 2018 5 2018 6 2018 7 2018 8 2018 9 2018



9 25 32 1 0 1 1 1

2 2 0 0 2 0 1 1 0



154.25	413.95	373	431.75	382.75	499.75	374	381	158.75
31	38	45	42	42	44	45	38	16
570	953.5	935.5	881	956.75	835.25	835.5	924.5	768.75
29	29	26	29	33	27	25	23	22
58.25	168.5	79.75	157.25	189	159.5	212.5	212	219.5
8	9	13	8	13	7	13	17	15
13	15	13	30	19	7	16.25	6	17
13	15	13	30	19	7	16	6	18



2,047	2,193	2,925	3,661	3,465	2,909	2,737	2,515	2,278
24,270	21,515	23,770	22,354	25,179	23,738	25,214	26,210	23,288
633	635	645	638	647	667	667	668	695
250	175	187	212	135	40	0	0	225
0	2	1	0	0	0	4	0	0
502	481	505	498	540	560	329	416	270



313	323	318	320	331	335	335	336	337
4	10	-5	2	11	4	0	1	1
1,202	972	1,166	1,017	1,348.00	1,054.00	668	1,299	251





Total

38

443

4090

269472

46

560

8036

373997



10132.63

71

N/A

16



3824.45

461 38.41667

9802

340 28.33333

1747.75

140

202.25

203



30,976

284,853

7,799

1,773

9

5,641



35

13,473



